

## FAQ's

- **Why are we doing this now?** We seek to increase accessibility, hospitality, and outreach of our worship services for the Mt. Zion church family and to the greater body of Christ in our community. Although worshipping together as one body remains our preference, we recognize that for some members of our faith community, health, safety, distance and other considerations may limit their ability to participate in the life of the congregation. Upgrading technology in our church home will allow members to worship from safe locations, improve safety and accessibility within the church, provide avenues for connection to distant members, and establish a channel for the greater community to enrich their relationships with God through Mt. Zion. We pursue this as an extension of living out our Mt. Zion mission statement, that we are "compelled to reach out into the world". We realize that at this time we are reaching more people online than in our sanctuary, so we want to be sure to consider those who are unable to worship in person.
- **Why can't we continue to do what we are doing today?** The mechanics and sheer time and effort on behalf of the Pastor and staff, though excellently performed to date, are not sustainable for effective future delivery to the internet. The physical and logistical requirements are not able to be performed while the congregation is in the sanctuary, and the technology we are using today takes an inordinate amount of time and inefficient process to effectively film, edit and deliver the service to the internet for viewing. Modern technology will allow us to film and deliver the services in real time while congregants are present. It will also allow a host of other performances, classes or lectures (such as confirmation) to be delivered easily, which right now we do not have the capability to do.
- **What are we actually buying?** The short answer is cameras, video screens, custom computer, upgraded audio system with Hearing Assistance and the hardware and gear to make that work.
- **Are we going to need someone to be dedicated to livestream the service to the internet?** No – the system is designed to be able to be operated by volunteers with some basic training.
- **Where will audio be able to be heard in the church?** The audio will be able to be heard in the sanctuary, fellowship hall, and nursery.
- **Will someone help me set up my hearing aid to connect to the audio in the church?** Yes, we will assist in initial set up for all that require it. Once set up via Bluetooth technology, you will be able to hear the audio any time you enter the church.
- **Will there be screens in the front of the sanctuary?** Not at this time. Should the decision be made at a later date to add screens in front, the infrastructure will be in place to add them easily.
- **Where will the video screens be located?** There will be one video screen mounted in the Fellowship Hall.
- **Where will the cameras be located?** The cameras will be mounted in the balcony and above the first entry door into the sanctuary.
- **Will there be audio/visual capability in the lower level?** We would like to have that capability, but will continue to work to provide this in a cost-effective way.